



Stakeholder



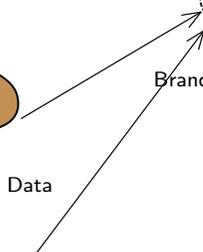
Customer Data

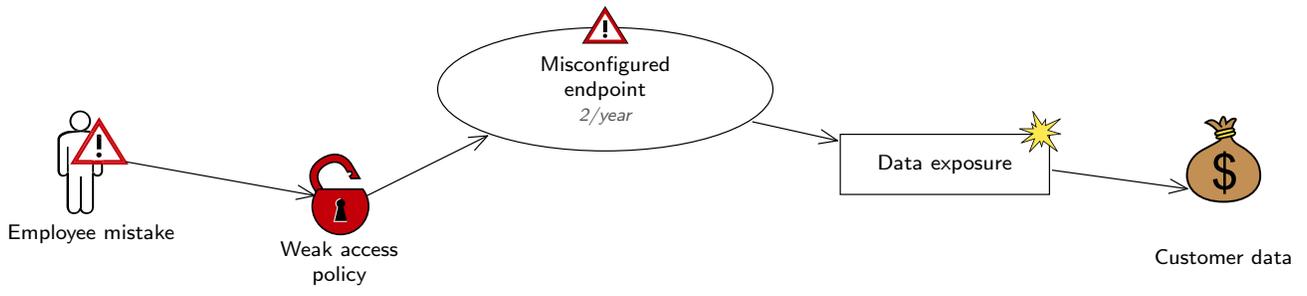


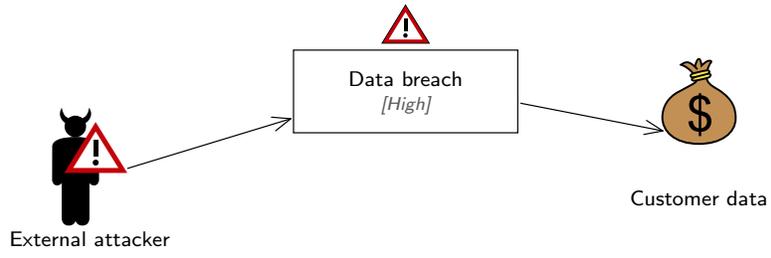
Backup Service

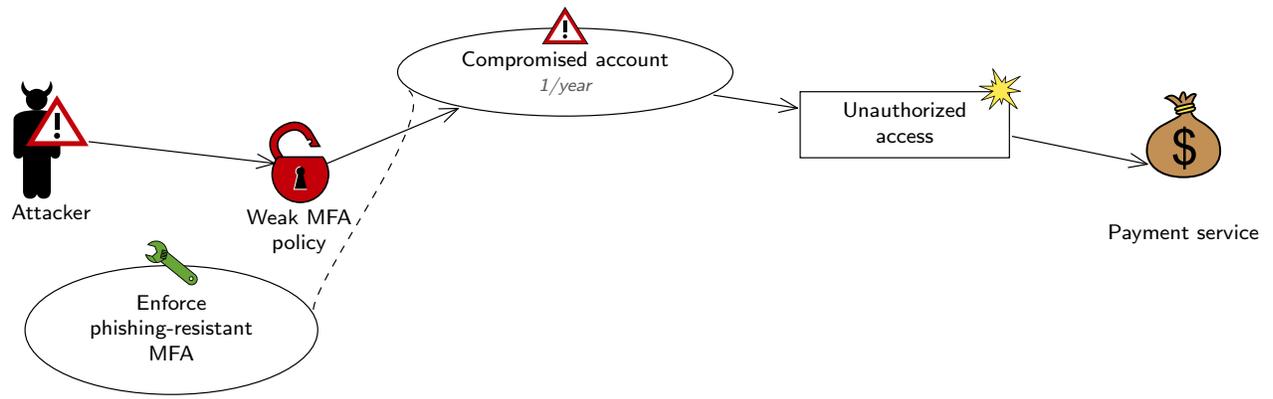


Brand Reputation









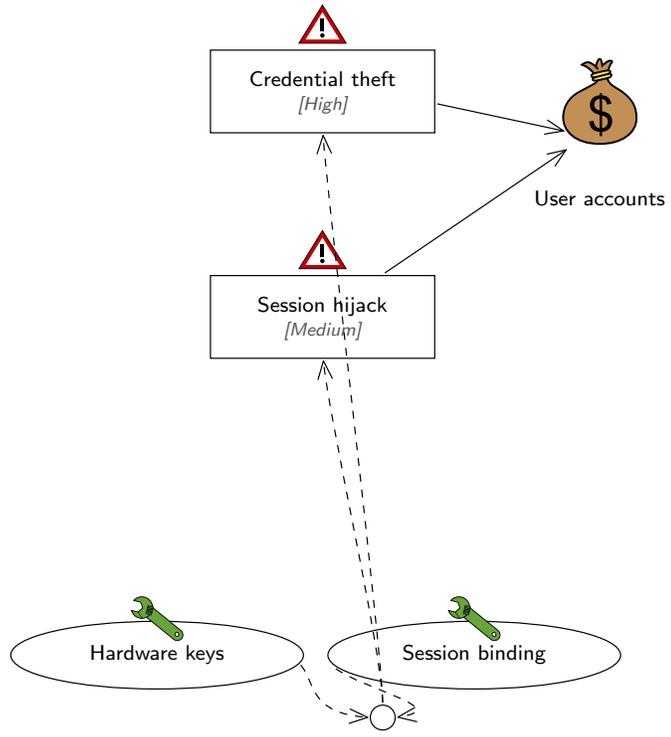


Table 1: High-level analysis excerpt

Who/what causes it?	How? What is the scenario or incident? What is harmed?	What makes it possible?
Hacker	Compromises confidentiality of customer records	Weak access controls on remote interfaces
System failure	Store unavailable due to backend outage	Single points of failure and poor failover routines